PRICE GUIDE

Email: contact@htmsconnect.com
Phone: 803-386-1478
Web: htmsconnect.com

HOMETECH MEDIA SOLUTIONS
Simplifying Your Home Technology

Our Approach:

At HomeTech Media Solutions, we believe technology should enhance your life, not complicate it. We provide personal, courteous, and professional service, ensuring your home tech challenges are handled with ease. Our transparent pricing for common services gives you clarity upfront. For unique needs, we craft precise solutions, offering custom quotes that fit your specific requirements. Explore our value-driven Service Packages, expertly designed for common setups to provide comprehensive assistance and greater savings. We're proud to be your local technology partner, serving Irmo, SC, and surrounding areas with dedication and expertise.

I. SERVICE PACKAGES

Our curated service packages offer comprehensive solutions at a bundled value, designed to simplify common home and office technology needs. For a complete breakdown of all individual services and their pricing, please see subsequent sections.

❖ **New Computer Essentials: $199**

- New PC/Laptop Setup & Configuration (up to 2 peripherals)
- OS Tune-up/Upgrade (latest service packs/cumulative upgrades)
- Data Transfer from old computer (up to 50GB; additional data $0.50/GB)

❖ **Computer Refresh: $169**

- PC/Laptop Evaluation & Tune-up
- OS Tune-up/Upgrade (latest service packs/cumulative upgrades)
- Installation/Configuration of a Backup Strategy (local or cloud)

❖ **Home Network Essentials: $199**

- Installation of new (or evaluation of existing) Wi-Fi Router
- Network/Router Diagnostics
- Basic Cable Management, and Cable Labeling (for up to 10 cables)

❖ **Entertainment Essentials: $199**

- Basic TV/Audio System Configuration
- Configuration of one external streaming device
  -OR-
- Setup of up to three integrated services (e.g., Netflix, Hulu, Disney+)
- Basic Cable Management, and Cable Labeling (for up to 10 cables)

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I. SERVICE PACKAGES (Continued)

❖ **Smart Home Essentials: $250**

- Setup of up to 4 client-provided smart devices.

❖ **Smart Home Starter: $150**

- Setup of any 2 client-provided smart devices.

❖ **Small Office Essentials: $449**

- New PC/Laptop Setup & Configuration (up to 2 devices)
- Software Installations (common office applications on up to 2 devices)
- Network Installation/Configuration
- Data Transfer (up to 100GB; additional data $0.50/GB)
- Basic Cable Management & Labeling

❖ **Small Business Jumpstart: $899**

- New PC/Laptop Setup & Configuration (up to 5 devices)
- Software Installations (common office applications on up to 5 devices)
- Network Installation/Configuration
- Data Transfer (up to 250GB; additional data $0.50/GB)
- Basic Cable Management & Labeling

❖ **Problem Solver: $99**

- Up to 2 hours of on-site diagnostic and resolution service.
(Complex issues exceeding included time will incur the standard subsequent hourly rate of $35/hr).

❖ **Remote Rescue: $100/month**

- Exclusive subscription service providing up to 3 hours of remote-only support per month. ($40/hr for additional time).

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II. NETWORK & COMPUTER SERVICES

❖ **Hardware Services:**

- New Computer/Laptop Setup & Configuration (Device & Accessory Setup e.g., Printers, Scanners)

- Computer/Laptop Evaluation & Tune-up

- Computer/Laptop Hardware Upgrade (RAM, SSD, etc.)

- Wi-Fi/Network Installation/Setup

❖ **Software Services:**

- Windows OS Upgrade/Tune-up

- Software Installation/Upgrade

- Backups & Data Transfers (Cloud or Local)

❖ **Pricing (Network & Computer Services):**

- Standard Rate: $75 for the first hour.

- Additional Time: $35/hr thereafter.

- Remote support available for most services when appropriate at $50/hr.

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III. HOME THEATER SERVICES

❖ **TV & Audio Setup:**

- Basic TV/Audio System Configuration: $100

- Single Device Configuration (e.g., Streaming Device, DVD Player): $75

- Add-on Devices (connected to existing configured system): $25 each (e.g., soundbar, additional streaming device)

❖ **TV Mounting Services:** (Client provides mount unless otherwise arranged)

- TVs under 42": $125

- TVs 42" up to 59": $175

- TVs 60" up to 65" (standard drywall, single technician): $225

Note: For TVs larger than 65", complex surfaces (brick, stone), above fireplaces, or requiring in-wall cable concealment, please request a custom quote. Some installations may require two technicians.

❖ **Speaker Mounting:** $100 - $300 (Custom proposal based on speaker quantity, mounting type & wiring complexity)

❖ **Theater & Remote Services:**

- Full Home Theater Install: $200 (up to 4 hours). Includes configuration of multiple theater components such as TV, audio system, streaming devices, and remote setup. Mounting and speaker installs are not included in this specific package. Additional time: $40/hr.

- Universal Remote Programming: $75. Additional remotes (programmed at same visit): $25 each.

Note: Pricing reflects standard installs. Complex setups or custom configurations may require a custom quote.

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IV. SMART HOME SERVICES

- ❖ **Supported Smart Devices Include (but not limited to):**

  - Wi-Fi Cameras, Video Doorbells, Smart Thermostats, Voice Assistants (Alexa, Google, Siri), Smart Plugs, Switches, and More.

- ❖ **Individual Device Setup:** $85 (Standard rate for single client-provided device installs e.g., camera, doorbell, thermostat, voice assistant) (configuration & app integration included)

- ❖ **Smart Lighting Systems:** $75 - $150+ (Custom proposal based on number of lighting devices and job complexity)

  Note: Pricing reflects standard installs. More complex setups will be quoted accordingly.

V. TECHNICAL SUPPORT (General Troubleshooting)

- ❖ **Home & Personal Tech Support:**

  - Network/Router Troubleshooting

  - Device Troubleshooting (Computers, Printers, etc.)

  - Software Troubleshooting

- ❖ **Small Business Support:**

  - Network & Device Support (Includes network devices, PCs/laptops, and printers. Ideal for small offices. Larger offices may require customized attention.)

- ❖ **Pricing (Technical Support):**

  - Standard Rate: $75 for the first hour.

  - Additional Time: $35/hr thereafter.

  - Remote support available when appropriate at $50/hr (Perfect for quick fixes and efficient troubleshooting).

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VI. TRAINING & DATA MANAGEMENT

- ❖ **Services Offered:**

    - Personalized Tech Training (Office apps, email, cloud tools, video calls, smart device usage, etc.)

    - Digital Data Organization (Email cleanup, file structuring, cloud migration planning & setup, photo organization strategies, etc.)

    - Data Migration Service (Transferring files between devices or to cloud storage. Includes up to 50GB of data; additional data charged at $0.50/GB).

- ❖ **Pricing (Training & Data Management):**

    - Standard Rate: $50/hr

VII. ADDITIONAL SERVICE OPTIONS

- ❖ **Cable Management:** $40 (standalone service) | $20 (when added to another service visit)

- ❖ **Cable Labeling (Both ends labeled):** $15 (for up to 10 cables, when added to another service)

- ❖ **Secure Device Data Wipe (for disposal/recycling):** $30 (1 device) | $20 each additional device at same visit

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VIII. ADDITIONAL FEES & POLICIES

❖ **Our Local Service Promise:**

- We proudly provide on-site service to our neighbors in **Irmo** at no additional charge.
- To serve our friends in nearby communities like **Chapin, Ballentine, and Prosperity**, a simple **$25** travel fee is applied to the service call.
- If you live a bit further out, just give us a call! We're happy to discuss availability.

❖ **Rush Service (Subject to Availability):**

- Same Day Service Request: Add $35 to service total

- Next Day Service Request: Add $25 to service total

❖ **Project Consultation & Diagnostic:**

- On-Site or Remote Diagnostic Session (up to 60 minutes): **$75**
  *(A comprehensive session to diagnose your technical issues, assess needs for larger projects, and provide an expert action plan. **The full Diagnostic Fee is credited toward any project or service you book with us.**)*

❖ **A Note about Time Estimates & Considerations:** Please note that all estimated service times reflect typical conditions but may be affected by factors such as installation complexity, device performance, and existing home infrastructure. More extensive setups, system upgrades, or specialized configurations may require additional time.

Need something not listed? Let's talk. Custom projects are welcome!

Payment: Payment is due upon completion of service for all standard services. For larger or custom projects requiring a proposal, specific payment terms will be outlined in the proposal. We accept Visa, Mastercard, Discover, American Express, Apple Pay, Google Pay, PayPal, and ACH Bank Transfer.